



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

Clerk's Office
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: Custom Teleconnect, Inc
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative , filed on behalf of Custom Teleconnect, Inc. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly Geuder
Compliance Reporting Specialist

file: Custom Teleconnect, Inc - Reporting - South Carolina

KG/jg

201412 A
249529
March 17, 2014
Via Overnight Delivery

RECEIVED
21 MAR 13 AM 9:57
SC PUBLIC SERVICE
COMMISSION

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER: _____ - _____

(Please type or print)

Submitted by: Custom Teleconnect, Inc.
Address: 6242 West Desert Inn Road
Las Vegas, NV 89146

SC Bar Number: _____
Telephone: 702-368-3324
Fax: 702-368-0363
Other: _____
Email: bperna@customteleconnect.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

INDUSTRY (Check one)	NATURE OF ACTION (Check all that Apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Custom Teleconnect, Inc.

Company Name

Dba/fka

6242 West Desert Inn Road

Mailing Address

Las Vegas, NV 89146

City, State, Zip Code

6242 West Desert Inn Road

Business Location

Las Vegas, NV 89146

City, State, Zip Code

702-368-3324

Telephone #

Clark

County

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

William Perna

A. General Manager (Include Address if different than above)

702-368-3324

/ 702-368-0363

/ bperna@customteleconnect.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Norm Morgan

B. Customer Relations/Complaints Representative (Include Address if different than above)

702-368-3324

/ 702-368-0363

/ nmorgan@customteleconnect.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Norm Morgan

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above)

702-368-3324

/ 702-368-0363

/ nmorgan@customteleconnect.com

Telephone Number

/ Facsimile Number

/ E-mail Address

800-672-9080

C2. Customer Contact (Toll Free Number)

800-672-9080

D. Engineering Operations (Include address if different than above.)

702-368-3324

/ 702-368-0363

/ nmorgan@customteleconnect.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Norm Morgan

E. Test and Repair (Include address if different than above.)

702-368-3324

/ 702-368-0363

/ nmorgan@customteleconnect.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Norm Morgan

F. Emergencies (During non-office hours)

702-368-3324

/ 702-368-0363

/ nmorgan@customteleconnect.com

Telephone Number

/ Facsimile Number

/ E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

William Perna		
G.	Regulatory Officer (Include Address if different than above)	
	702-368-3324	/ 702-368-0363 / bperna@customteleconnect.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
H.	Dual Party Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
I.	Interim LEC Fund Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
J.	Universal Service Fund Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
K.	Gross Receipts Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
L.	Lifeline Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address

This form was completed by

Title

TECHNOLOGIES MANAGEMENT, INC.
AS ATTORNEY-IN-FACT
BY CONNIE M. WIGHTMAN

Signature

Date

1/3/10/14

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201